




Emergency supply audit data collation form (23 March–5 April 2015)

Part 1						
1. What is your age?				Tally from individual audit forms 		Total
a.	17 or under					
b.	18 – 34					
c.	35 – 64					
d.	65 or over					
2. How did you know you could ask the pharmacist for a supply of your medicines(s)?						
a.	I have used the service before					
b.	The pharmacy staff told me					
c.	I called NHS 111 and they told me					
d.	Staff at a GP practice told me					
e.	Staff at an urgent care centre (such as A&E, minor injuries unit or walk-in centre) told me					
f.	Through word of mouth					
3. If the pharmacist is not able to give you a supply of your medicine today, what do you think you will do?						
a.	I will go without my medicine(s)					
b.	I will contact my GP practice					
c.	I will contact a GP practice (not my own)					
d.	I will contact NHS 111 or the GP out of hours service					
e.	I will go to an urgent care centre (such as A&E, minor injuries unit or walk-in centre)					
f.	Something else					
Part 2						
4. Date (number of emergency supply requests on each date)						
23 March	24 March	25 March	26 March	27 March	28 March	29 March
30 March	31 March	1 April	2 April	3 April	4 April	5 April
5. Why did the patient request an emergency supply?						
a.	The prescription was not ordered by the patient (or representative) or not ordered in time to be ready today					

b.	The patient has lost or misplaced the medicine(s) or prescription		
c.	The prescription was not available at the GP practice for the patient (or representative) to collect		
d.	The patient was not able to collect their medicine(s) from their usual pharmacy		
e.	The patient is away from home and has forgotten/did not bring sufficient supplies of their medicine(s)		
f.	Another reason		
6. Who normally orders the patient's medicine(s)?			
a.	The patient/carer orders them		
b.	The patient's regular pharmacy (this pharmacy or another one) orders them manually (i.e. managed repeats)		
c.	The patient's items are on FP10 Repeat Dispensing Forms (RA/RD) or EPS Release 2 Repeat Dispensing Service		
7. Is the patient suitable for the NHS Repeat Dispensing service?			
a.	Patient is already using the NHS Repeat Dispensing service		
b.	Yes		
c.	No		
8. Did the patient pay privately for the emergency supply?			
a.	Not applicable (no emergency supply made)		
b.	Yes		
c.	No		
9. Why was an emergency supply not made?			
a.	Not applicable (an emergency supply was made)		
b.	Not eligible under emergency supply provisions		
c.	Against the pharmacist's professional judgment		
d.	Pharmacy had no stock of the medicine(s) requested		
e.	Medicine(s) requested by patient cannot be clearly identified		
f.	Patient unwilling/unable to pay for the medicine(s)		
10. The patient was referred to:			
a.	Not applicable (no referral necessary)		
b.	A GP practice		
c.	NHS 111 or GP out of hours service		
d.	A&E		
e.	Other urgent care centre (such as minor injuries unit or walk in centre)		
f.	Another pharmacy		