



Community
Pharmacy
Somerset

Community Pharmacy Somerset Strategic Planning for 22-23

Our LPC Purpose Lead, Promote, Connect.

- Michael Lennox
- CEO, Community Pharmacy Somerset (LPC)

22-23 Core Focus: Current Priorities + Pillars

“Delivery Dozen”

6 Priorities

1. PCNs: Build relationships and involvement
2. Clinical Ops: Improved processes and patient care
3. GP-CPCS: Quantity with Quality (Q+Q) delivery
4. DMS: Get integrated Trust onboard and deliver Q+Q
5. Public Health Services: Reboot for growth
6. ICS-based service innovation: Expand for growth

6 Pillars

1. Be heard: Influence at ICS/PCNs/Agencies
2. Workforce and wellbeing: Recruit, Retrain, Retain
3. Drive Digital: Deploy ERD/SIDER, drive ops/care dividend
4. Representation Review: Implement outcome
5. Deliver for contractors: Move at scale and pace
6. Provide Return on Investment for system and contractors



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