

Wednesday 16th November 2022

Community Pharmacy Somerset Bulletin

This briefing is critical reading as it contains important information and actions required to support you, your team and your business.

Dear Community Pharmacy Somerset contractor colleagues,

We would like you to read and absorb the whole content of this bulletin, **in particular, we draw your attention to the following items:**

- **Do not request 7-day prescriptions for blister packs unless there is an identified and agreed clinical reason.**
- **Mandatory community pharmacy workforce survey - Deadline 30 November 2022**
- **QIVe flu vaccine not suitable for 65s and over**
- **Flu vaccination - amazing results achieved so far!**
- **World Antimicrobial Awareness Week, 18 - 24th November 2022.**

Kindest regards. Community Pharmacy Somerset.

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******IMPORTANT ACTIONS FOR ALL PHARMACIES******

NHS.net email is used for essential services such as Turning Point, GP-CPCS referrals outside of Somerset and in cases of PharmOutcomes outage. Please continue to remind your whole team, including relief staff and all locums, to check your NHS.NET email regularly throughout each day your pharmacy is open and action the messages.

Pharmacy Quality Scheme (PQS) 2022-23

1. Mandatory community pharmacy workforce survey - deadline 30 November 2022 [Action]



- Thank you to all those pharmacies who have already completed the current Health Education England (HEE) Community Pharmacy Workforce Survey (CPWS) 2022.
 - Completing of the survey is a Terms of Service requirement for contractors.
- What do I need to do?**
- Individual pharmacies are being contacted by NHS Business Services Authority (NHSBSA) to complete an online survey.
 - If your pharmacy is yet to complete the survey, please use the link sent to you by NHSBSA and complete your submission by no later than the deadline of **Wednesday 30 November 2022**.
 - Those that do not receive an invitation can expect their head office to submit data on their behalf. If in doubt, check with your head office.
 - If you are an NPA Member please do make use of their support and guidance.
 - If you think that you should have received an email invitation to complete the online survey and you have not received it, please contact pharmacyteam@hee.nhs.uk
 - If you wish to find out more about the survey please visit the [HEE Community Pharmacy Workforce survey page](#) and [PSNC website](#).



Pharmaceutical Services
Negotiating Committee

PSNC's [PQS hub page](#) continues to be updated as additional information, resources and FAQs to support the PQS 2022-23 are published.



- To help you meet the Respiratory domain of the PQS 2022-23 a face-to-face [CPPE Optimising inhaler technique: improving outcomes workshop](#) is available to book now.
- This workshop is for pharmacists, pharmacy technicians and foundation trainee pharmacists at The Canalside Conference Centre (M5, near Junction 24) on Wed 11th January 2023.
- Please book now as places are strictly limited to 26 pharmacists, pharmacy technicians or trainee pharmacists. [Booking link](#) (login required).

Autumn COVID-19 booster and flu vaccine programme

1. A reminder that frontline health and social care staff should get their winter vaccines [Action]



- A reminder that frontline health and social care staff can get their winter vaccines.
- We need to lead the way and demonstrate professional commitment to getting protected on the frontline.
- The COVID-19 booster can be booked either via their employer, or by the staff member booking through the [National Booking Service](#), by calling 119, or using the [online vaccination walk-in finder](#).
- The flu vaccine should be offered through their employer if the staff member is not eligible for the free NHS vaccine due to their age or clinical risk group.

2. QIVe flu vaccine not suitable for 65s and over [Action]



- A reminder that you must ensure that the correct flu vaccines are being used for each patient cohort, and that this is being recorded accurately in the patient's clinical record for the NHS Flu Vaccination Service.
- A poster that summarises which flu vaccines should be used for which cohorts can be found on the [GOV.UK website](#). Please print this and display it in your consultation room to help to ensure the correct vaccines are administered.
- [Read more at the PSNC website.](#)

3. Flu vaccination - amazing results achieved so far! [Information]

Standard Report for: Advanced Service - Flu 2022/23

Report date: 2022-11-16

Report period: Full duration of service

Activity Indicators

Active Providers in your area = 95

Number of Provisions or Personal Interactions = 42833

Eligibility

flu_vaccine_eligibility	Total
65 years and over	23072 (53.9%)
50 to 64 years old	12051 (28.1%)
Chronic respiratory disease	1921 (4.5%)
Carer	1413 (3.3%)
Frontline health and social care worker	991 (2.3%)
Diabetes	783 (1.8%)
Immunosuppression	643 (1.5%)
Household contact of immunocompromised individual	413 (1%)
Chronic heart disease	333 (0.8%)
Pregnant woman	225 (0.5%)
Morbid obesity	212 (0.5%)
Chronic neurological disease	198 (0.5%)
Learning disability	166 (0.4%)
Health and social care workers employed through Direct Payment of Personal Health Budget	115 (0.3%)
Chronic kidney disease	47 (0.1%)
Chronic liver disease	31 (0.1%)
Asplenia or splenic dysfunction	23 (0.1%)
Person in long-stay residential care home/care facility	20 (0%)
Hospice worker	17 (0%)
Items not in list	
50 to 64 years old not in clinical risk groups	150 (0.4%)

NHS Community Pharmacist Consultation Service (GP-CPCS and CPCS)

1. GP-CPCS update, actions and essential top tips [Action]



- Here are some stats to entice you to keep going and see what a positive difference you have made to patients in Somerset. And some required actions to do even better!

Standard Report for: GP CPCS - Referral from 2022-11-01 to 2022-11-30

Report date: 2022-11-16

Report period: Current Month (Nov 2022) (provision date 01-Nov-2022 - 30-Nov-2022)

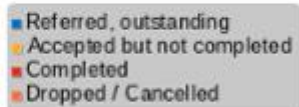
Activity Indicators

Active Providers in your area = 50

Number of Provisions or Personal Interactions = 583

Referral Outcomes

Referral status	Number
Referred, outstanding	51
Accepted but not completed	33
Completed	406
Dropped / Cancelled	93



Attention teams!

- There are many outstanding GP-CPCS referrals.
- Dropped/cancelled referrals remain high – this should be a very low number.
- You are missing out on income and opportunities to support patients and GPs.
- With all this good work you have done please do not forget to claim for your GP-CPCS activity via your MYS portal at the end of each month.
- Please read on and action!

Immediate GP-CPCS and CPCS actions required...



Referral, outstanding	Action these accordingly – URGENTLY!
Accepted but not complete	Action these accordingly – URGENTLY!
Completed	Please make sure you claim for ALL activity completed!
Dropped/ Cancelled	Dropped referrals: Should these all have been dropped? Review and action differently. We find a lot of dropped referrals are patient uncontactable – use 'uncontactable' as the outcome. Dropped = Zero Income for your pharmacy.

If you have any questions or need any help or advice about GP-CPCS or CPCS please email either yvonne.somersetlpc@gmail.com or michael.somersetlpc@gmail.com

Operations

1. **Do not request 7-day prescriptions for blister packs unless there is an identified and agreed**



[Action]

funding of the NHS Pharmaceutical Services has included an element in professional fees received by contractors to recognise the additional cost of complying with disability legislation.

- Recently, a number of pharmacies in Somerset have made requests to GP surgeries for 7-day scripts for patients on blister packs without an identified clinical reason.
- A reminder that Somerset Integrated Care Board (ICB) does not support 7-day prescribing.
- Please see the [PSNC website](#) to find out more about the Equality Act and your responsibilities..
- Please brief all your team, including locums and relief staff.

2. **Discharge Medicines Service [Action]**



- The DMS reduces avoidable patient harm and readmissions caused by medicines by supporting medicines reconciliation for patients discharged from hospital.
- Here are the latest sats in Somerset:

Standard Report for: Hospital Discharge Referral - ITK

Report date: 2022-11-16

Report period: Full duration of service

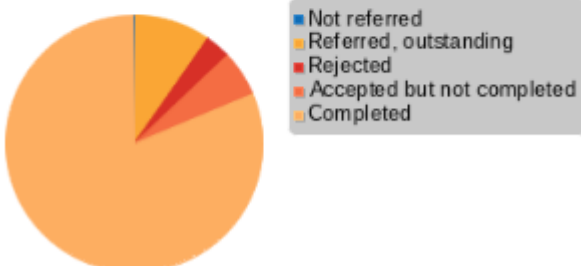
Activity Indicators

Active Providers in your area = 1

Number of Provisions or Personal Interactions = 2344

Referral Outcomes

Referral status	Number
Not referred	1
Referred, outstanding	222
Rejected	74
Accepted but not completed	134
Completed	1913



- **Please check PharmOutcomes for outstanding and not completed referrals and action immediately!**
- Continue to monitor PharmOutcomes for requests whether from YDH or out of county hospitals.
- Please brief your teams about the service and the importance of checking regularly for referrals coming through and action them.
- Please email any questions to: yvonne.somerset@gmail.com

Finance

1. Community Pharmacy Assurance Framework (CPAF) – full survey [Information]

- Some community pharmacy contractors will shortly be asked to complete the full version of the Community Pharmacy Assurance Framework (CPAF) questionnaire.
- Pharmacies may be selected for the full CPAF questionnaire if, for example, they did not complete the screening questions earlier this year, or if there are concerns about the pharmacy relating to patient safety. Some pharmacies may also be selected to validate their answers to the screening questions.
- Contractors will have received an email on 7th November by the NHS Business Services Authority if their pharmacy has been selected to complete the full survey. The survey will remain open until midnight on 2 December 2022.
- [Find out more at the PSNC website.](#)

Professional development and wellbeing

1. HEE Newly Qualified Pharmacist Pathway [Information]

- The Newly Qualified Pharmacist pathway aims to support a smooth transition from foundation training into to being an independent registered professional. There are four core elements of the pathway:
 - **Curriculum:** The [RPS Post-registration Foundation Pharmacist Curriculum](#) is designed to support pharmacists grow from meeting the initial standards of education and training through to being confident practitioners who can provide increasingly complex care and prepare for a prescribing course.
 - **Access to an RPS e-Portfolio:** Developed to support learners assess their learning needs, develop an action plan, and reflect upon their experiences.
 - [Learning resources library](#): Curated resources have been mapped against the new curriculum domains.
 - **Access to supervision:** We will support access to supervision for all pharmacists on this pathway.
- Further information about eligibility, timelines and funding can be found on the [Newly Qualified Pharmacist pathway](#) webpage.

2. Nicotine vaping in England: 2022 evidence update [Information]

- The recently published [Nicotine vaping in England: 2022 evidence update](#) concluded that:
 - in the short and medium term, vaping poses a small fraction of the risks of smoking
 - vaping is not risk-free, particularly for people who have never smoked
 - evidence is mostly limited to short and medium term effects and studies assessing longer term vaping (for more than 12 months) are necessary

- more standardised and consistent methodologies in future studies would improve interpretation of the evidence.
- To increase your knowledge about vaping the National Centre for Smoking Cessation and Training (NCSCT) has a [Vaping: a guide for health professionals](#).

3. CPPE online workshops [Book now]



- CPPE online workshops with spaces available are shown in the table below.
- These workshops are for all pharmacists, pharmacy technicians or trainee pharmacists.

Click on title for further information and booking links (dates with places still available shown – other dates already full!).

NHS Community Pharmacist Consultation Service: essential skills Feb 6th. Mar 5th, 7th	Opioid deprescribing in chronic pain All events now full!
Type 2 Diabetes: supporting people better Dec 13th.	Health inequalities: focus on vaccine hesitancy Nov 24th. Dec 6th.
COPD Dec 8th.	Hypertension Nov 28th. Dec 5th.
The Mental Capacity Act 2005 and covert administration of medicines Dec 7th.	Medicines optimisation in care homes essential skills Nov 28th.

4. HEE Foundation Training Year E-portfolio orientation workshops [Information]

- Health Education England will be hosting further E-Portfolio orientation workshops for trainee pharmacists, designated supervisors and educational leads.
- The sessions will provide an overview of the Foundation Training Year e-portfolio functionality, latest developments and a Q&A session.
- These sessions are being offered across England. There is no sign-up process; to join please click the link in the table below.
- Find out more at the [HEE Trainee Pharmacist Foundation Year webpage](#).



Health Education England

Date	Time	Audience	Microsoft Teams meeting links
Wed 24-Nov-22	1-2pm	Designated Supervisors and Educational Leads	Click here to join the meeting

5. Somerset Emotional Wellbeing (SEW) [Information]

- A series of [Mental and emotional wellbeing support podcasts](#) has been provided by Dr Andrew Tresidder, Pastoral Care Cell Clinical Lead, Somerset CCG & Dr Peter Bagshaw, Somerset CCG to support everyone working in healthcare.
- New episode(s):
 - [Human Factors](#)
 - [Stronger 4 Longer](#)
 - [Somerset Interfaith Roadshow](#)
 - [Shared access](#)



Customers and campaigns

1. World Antimicrobial Awareness Week, 18 - 24th November 2022 [Action]



- World Antimicrobial Awareness Week (WAAW) is a global campaign that is celebrated annually to improve awareness and understanding of AMR and encourage best practices among the public, stakeholders and policymakers.
- This year, the theme of WAAW is “Preventing Antimicrobial Resistance Together.” We call on all sectors to encourage the prudent use of antimicrobials and to strengthen preventive measures addressing AMR, working together collaboratively through a One Health approach.

[Further information including a campaign guide and resources can be found here.](#)

LPC Contact details

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