

Wednesday 5th April 2023

Community Pharmacy Somerset Bulletin

This briefing is critical reading as it contains important information and actions required to support you, your team and your business.

Dear pharmacy colleagues in Somerset,

Welcome to the latest edition of the Somerset LPC bulletin; thank you for everything you continue to do to provide first class services to the population of our beautiful county.

Somerset Community Pharmacies Easter Bank Holidays 2023:

Pharmacies should now have received the final rota for Easter weekend 2023 for pharmacies, opticians and dentists in Somerset.



Actions for Pharmacies:

- The [Somerset Community Pharmacies Easter Bank Holidays 2023 webpage](#) is available as a single point of access and includes:
- [Somerset Easter Bank Holiday opening hours poster](#) for your area – to be clearly displayed in the window of your pharmacy.
- [Somerset Easter planning pack](#) containing all the opening hours for community pharmacies, ophthalmic opticians and dental practices in Somerset (all listed on separate tabs).
- Required actions for pharmacies including:
 - Daily pick up patient prescriptions
 - Updating [NHS UK](#) and DoS to reflect the opening and closing times of your pharmacy.
 - Claiming payments if you have been commissioned by NHS England South West to open over the Easter bank holidays (**claim no than Friday 21st April 2023**).
 - Additional actions for any pharmacies open after 5pm over the bank holiday weekend.
- South West Easter Bank Holiday Opening Hours for the whole [SW region are available here](#), together with maps outlining the pharmacies open on the Bank Holidays in the region.

We hope you enjoy this bulletin and find it helpful.

Kindest regards, Community Pharmacy Somerset

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*****IMPORTANT ACTIONS FOR ALL PHARMACIES*****

NHS.net email is used for essential services such as Turning Point, GP-CPCS referrals outside of Somerset and in cases of PharmOutcomes outage. Please continue to remind your whole team, including relief staff and all locums, to check your NHS.NET email regularly throughout each day your pharmacy is open and action the messages.

Professional development and wellbeing

1. New clinical skills training offer for community pharmacists launched [Action]



- Health Education England is making available 10,000 module places for clinical skills training for community pharmacists to be delivered by [CliniSkills](#) between 17 April 2023 and March 2024.
- This will give community pharmacists the opportunity to build on their existing clinical examination and consultation skills - to assess, treat and manage common health problems.
- This offer is available to community pharmacists, including part time staff and locums working in community pharmacy.
- To register and find out more about the training visit the [CliniSkills website](#).
- To find out more about the Pharmacy Integration Programme, visit the [Health Education England website](#).

2. Emergency contraception, safeguarding & child exploitation online training [Book now]

- This training is required for community pharmacists to deliver Emergency contraceptive (EC) services in Somerset under the Somerset County Council PGDs.
- It is for pharmacists new to providing this service or those due for refresher training (minimum every 4 years). Access the PGDs and supporting resources at the [LPC website](#).
- This programme includes:
 - Levonelle and Ulipristal acetate PGDs.
 - Sexual health.
 - Safeguarding and child exploitation.
 - Local referral pathways.
- Next training date (7:00-9:30pm online) to be decided once enough people have joined the waiting list.
- Email: anne.somersetlpc@gmail.com to join the waiting list with details of the pharmacies in Somerset that you work in and your GPhC number.



3. Somerset Emotional Wellbeing (SEW) [Information]

- A series of [Mental and emotional wellbeing support podcasts](#) has been provided by Dr Andrew Tresidder, Pastoral Care Cell Clinical Lead, Somerset CCG & Dr Peter Bagshaw, Somerset



CCG to support everyone working in healthcare.

- New episode(s):
 - [The Magic of Metaphor](#)
 - [Life Lessons Learnt](#)
- 4. **New: CPPE Cancer: supporting people with early diagnosis e-learning programme [Information]**
 - A new CPPE e-learning programme [Cancer: supporting people with early diagnosis](#) is now available to pharmacists, pharmacy technicians and trainee pharmacists.
 - Diagnosis of cancer at an early stage improves a person's chance of survival, and pharmacy professionals in any practice setting have opportunities to identify early signs and symptoms.
 - On completion of the programme, you will be able to recognise situations where a conversation may be needed about a referral for investigation regarding specific red flag symptoms for certain cancers.
 - [Find out more about this programme and access it here.](#)
- 5. **New CPPE online workshops for your CPD [Book now]**
 - CPPE workshops up until the end of June 2023 are available for booking. New topics include:
 - [Supporting people living with frailty.](#)
 - [Medicines reconciliation in transfer of care.](#)
 - [Familial hypercholesterolaemia.](#)
 - [Click here](#) to view all upcoming CPPE workshops.



Customers

1. **HRT pre-payment certificate guidance published [Information]**
 - To reduce prescription costs for women receiving Hormone Replacement Therapy (HRT), on 1 April the Government launched the [HRT Pre-Payment Certificate \(HRT-PPC\)](#).
 - The NHS Business Services Authority (NHSBSA) has published [HRT PPC guidance](#) which includes details for prescribers (chapter 5) and dispensers (chapter 6).
 - Access [PSNCs HRT page](#) containing supplementary information and FAQs.
 - View a [HRT-PPC or PPC handy comparison table](#) to help to see whether patients would be better off with a full certificate or just the HRT one (courtesy of Amanda Smith @HfxAmanda).
 - Other useful resources: [NICE menopause guidance](#) and [British Menopause Society guidance for clinicians](#)

LPC Contact details

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