

**Wednesday 24th May 2023**

## Community Pharmacy Somerset Bulletin

**This briefing is critical reading as it contains important information and actions required to support you, your team and your business.**

**Dear pharmacy colleagues in Somerset,**

Welcome to the latest edition of the Somerset LPC bulletin; thank you for everything you continue to do to provide first class services to the population of our beautiful county.

In a significant change this month, from 30<sup>th</sup> May 2023 the Pharmaceutical Services Negotiating Committee (PSNC) will be known as [Community Pharmacy England](#).

We hope you enjoy this bulletin and find it helpful.

Kindest regards, Community Pharmacy Somerset.

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**\*\*\*IMPORTANT ACTIONS FOR ALL PHARMACIES\*\*\***

***A reminder that NHS.net email is used for services such as Turning Point, some GP-CPCS referrals and during PharmOutcomes outage. Please continue to remind your whole team, including relief staff and all locums, to check your NHS.NET email regularly throughout each day your pharmacy is open and action the messages.***

# Professional development and wellbeing

## 1. Somerset Sexual Health Training Programme Spring / Summer 2023 [Book now]



The [attached programme](#) aims to promote and improve positive, holistic sexual health and wellbeing and reducing health inequalities in Somerset.

Sessions include:

- The Basics Contraception and Sexual Health and C-Card.
- C-Card and C-Card+ for those seeking to be C-Card registration staff.
- Also \*\*\*New 1-hour Bitesize online courses\*\*\*
  - Getting to know contraception.
  - Understanding the basics about sexual transmitted infections (STIs).
  - An Introduction and refresher for C-Card and C-Card+
  - Getting to know Somerset Wide Integrated Sexual Health Service (SWISH).
  - HIV a Somerset perspective.

## 2. Clinical Skills Training for pharmacists [Information]

- A fully funded, free to access clinical examination skills training resource designed specifically for community pharmacists via CliniSkills.
- This training provides community pharmacists, including part-time staff and locums working the opportunity to build on their existing clinical examination and consultation skills - to assess, treat and manage common health problems.
- For more information, visit the [CliniSkills website](#).

## 3. Somerset Emotional Wellbeing (SEW) [Information]

- A series of [Mental and emotional wellbeing support podcasts](#) has been provided by Dr Andrew Tresidder, Pastoral Care Cell Clinical Lead, Somerset CCG & Dr Peter Bagshaw, Somerset CCG to support everyone working in healthcare.
- New episode(s):
  - [Talking About Men's Mental Health](#)
  - [Alka on Alcohol](#)



## 4. CPPE online workshops, clinical updates and resources for your CPD [Book now]

- CPPE workshops up until the end of June 2023 are available for booking. New topics include:
  - [Supporting people living with frailty.](#)
  - [Medicines reconciliation in transfer of care.](#)
  - [Familial hypercholesterolaemia.](#)



**CPPE Coaching support** is available to General Pharmaceutical Council registrants working in the NHS in England. It is a non-chargeable service that assists pharmacy professionals in dealing with work-related issues, problems and barriers.

## Operations

### 1. Somerset Community Pharmacies late May Bank Holiday 29th May 2023 [Action]



- Pharmacies should now have received information and resources for the late May Bank Holiday on 29<sup>th</sup> May 2023 for pharmacies in Somerset.
- Resources circulated by NHS England South West and actions:
  - [Spring May Bank Holiday hours poster](#) to be completed and clearly displayed in your window. If your pharmacy has shutters on the windows, please ensure that the poster is clearly visible from outside.
  - [Opening hours for community pharmacies in Somerset](#) for the late May Bank Holiday.
  - Use your Profile Manager login to update [NHS UK](#) and DoS to reflect the opening & closing times of your pharmacy to reflect the opening hours as stated within these sheets.
  - Make arrangements for daily pick-up patients and ensure that the prescriber is aware of your opening hours.
  - Use the online [South West Community Pharmacy Bank Holiday Activity form](#) to record your activity for the hours you have been asked to open and submit to the team by no later than **Friday 9 June 2023**. A [printable activity form](#) can be used to record activity ready to upload.
  - To show demand hour by hour after 5pm to help inform future commissioning decisions pharmacies open after 5pm are also asked to complete and email the [after 5pm activity form](#) to [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net)
- NHS England South West is asking for feedback about their information packs. If you encounter any changes to the information provided in the packs please feedback to the NHSE SW Pharmacy team email: [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net)

### 2. Urgent treatment centres and emergency department referrals via CPCS [Information]

- Urgent treatment centres and emergency departments can now start to refer patients for a consultation with a community pharmacist for a minor illness symptom or for an urgent supply of a regular medicine.
- This referral route is not live yet in Somerset, but you may receive a small number of referrals for patients who have contacted/been seen in services outside of Somerset.
- Also from **1 June 2023** in the [updated CPCS service specification](#), claims for payment should be submitted within one month of, and no later than three months from, the claim period for the chargeable activity provided.

### 3. Oral COVID-19 antivirals [Information]

- From 9 May 2023, COVID-19 oral antivirals have been made available to community pharmacies through Alliance Healthcare using the pharmacy ordering system.
- Availability of antivirals in community pharmacy will support transition of community-based COVID-19 treatments into routine care pathways.

- This stock is being provided free of charge for NHS prescriptions by the Department of Health and Social Care (DHSC).
- The [Drug Tariff](#) reflects a nominal reimbursement fee and dispensed prescriptions will generate a single activity fee. A technical communication has been issued from Alliance Healthcare to outline the ordering process. Note that some of this stock may have a relatively short shelf-life.

## Finance

### 1. CPCS claim period change from 1st June 2023 [Action]



- From 1st June 2023, Community Pharmacist Consultation Service (CPCS) claims for payment should be submitted within one month of, and no later than three months from, the claim period for the chargeable activity provided.
- [Find out more here.](#)

### 2. Pharmacy Quality Scheme (PQS) 2023/24 [Information]

- The year 5 Community Pharmacy Contractual Framework (CPCF) PQS scheme will launch on 1st June 2023 and will consist of one gateway criterion (NMS) and three domains with annual funding of £45 million to support national health priorities.
- This is reduction to the originally planned scheme. [Find out more at the PSNC website.](#)

## LPC Contact details

### Contact details:

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