EXCHANGE
SUPPLIES

Please note from Monday 14th November 2022
your equipment supplier is Exchange Supplies.

Office and Warehouse:
Exchange Supplies Ltd
Romans Building
Dorchester
Dorset
DT1 1ST

Pack Supply Manager: Helen Phillips
Phone: 01305 262244
Email: packs@exchangesupplies.org

How to order your needle exchange packs from the Exchange Supplies webshop:
To place online orders, please go to www.exchangesupplies.org
Click on '**Account log in'** (Top left) and log into your account using the details below.

Webshop log in details:
Email: The email supplied which identifies your location (if you cannot remember which email was provided, please contact nick@exchangesupplies.org)

Password**:** **Your service postcode** (lower case, no space e.g. dt11rd)

Follow these brief steps to place your order:

- Once you have logged into your account all the needle exchange packs and other products available to order will appear on the home page (or go to '**Favourites'** if you cannot see them or get lost during an order);
- Enter the **quantities** required in single units. Once you have finished ordering all items, then click any '**Add to basket';**
- Proceed to checkout;
- Go to **'Select delivery address'** to select your delivery address and click on the button below your address;
- Click **'Continue with this order'** (Turning Point will pay for these items);
- **'Confirm order'** you can amend or make changes to your order on this page; and
- When you have finished click '**Place this order'** and you will receive an email from us acknowledging your order and tracking details.