

Pharmacy Specification for NRT LoR Supply

Pharmacy Service Specifications

Supply of Nicotine Replacement Therapy via a Letter of Request

This Service Specification is for the supply of Nicotine Replacement Therapy (NRT) via a Letter of Request (LoR) for clients accessing support to Stop Smoking with Smokefreelife Somerset (SFLS). As part of a 12-week treatment programme with Smokefreelife Somerset, clients will receive behaviour support and advice about suitable stop smoking medications including appropriate dosage and correct use of products

This process is intended for clients of Smokefreelife Somerset who are receiving Telephone Support, and as we gradually come out of lockdown, it will serve to increase client access to appropriate Stop Smoking medication supply

This is a counter-led service and as such, no further product training is required as NRT is 'over the counter' medication

Tariff

As agreed by the LPC and SCC the tariff payable for the supply of NRT will be as follows:

- £4 to process each fortnightly supply of NRT
- NRT supplied at NHS Drug Tariff prices

Records

All records of supply shall be made using PharmOutcomes. Where NRT is requested by SCC Smokefreelife Somerset Stop Smoking Service, the client ID must be recorded on PharmOutcomes. All payments will be based on PharmOutcomes records and records must be updated within 2 weeks of supply

Incident reporting

Any accident or incident involving medication in relation to the Services shall be recorded by the Service Provider and should be reported to the Service Purchaser as soon as practicable by telephone in the first instance, with a written report within fourteen (14) days.

Please contact Smokefreelife Somerset on 01823 356222 in the following order:

Caroline Brooks email: CZCooper@somerset.gov.uk

Frederick Marais email: FMarais@somerset.gov.uk

Summary of procedures for the supply of Nicotine Replacement Therapy (NRT) under SCC contract

For Stop Smoking support in Somerset, Pharmacies can complete the process to be a supplier of NRT in partnership with Smokefreelife Somerset. Once your pharmacy is signed up to the Public Health Contract please contact Smokefreelife Somerset who can advise on becoming a NRT supplier following the process below.

SUMMARY OF PROCESS FOR THE SUPPLY OF NRT VIA LoR UNDER THE SCC CONTRACT

- 1) Sign and return Public Health Pharmacies Contract to SCC.
- 2) Supply of NRT will be requested by Smokefreelife Somerset Quit Coach via a Letter of Request (LoR) which will be sent to the pharmacy via PharmOutcomes

The client will be advised once the form has been emailed and asked both verbally and by text to contact the pharmacy before going in to collect their medication
- 3) Check the client information provided on the LoR and clarify any further details required before supply of NRT medications as appropriate
- 4) Supply NRT as requested on the LoR

There is no charge to the client for the medication – Supply must be recorded on PharmOutcomes along with the client ID number and SCC will reimburse the cost of the medication (Tariff price) and a handling fee of £4 for each LoR processed
- 5) If you do not consider treatment with NRT to be suitable (due to medical conditions/medications), please refer the client back to Smokefreelife Somerset and inform the Quit Coach of your decision – their mobile number will be on the request letter
- 6) Behavioural support and follow-up will be provided by Smokefreelife Somerset
- 7) Further supplies of NRT for the client will be requested by the Quit Coach via a LoR.

No form = No supply. The client will be advised once the LoR form has been sent to the pharmacy and will be asked both verbally and by text to contact the pharmacy before coming in to collect their medication
- 8) No more than 2 weeks of medication should be supplied to the client at any one time unless requested by the Smokefreelife Somerset Quit Coach. No more than 12 weeks in total of NRT will be supplied unless requested by the Quit Coach. It is not SCC protocol to supply licensed stop smoking medications for longer than 12 weeks