



Dear Pharmacy Teams

Community Pharmacy Somerset would like to take this opportunity to say a huge well done to you and your teams for your hard work and to congratulate you for the fantastic patient care you have given to your patients and customers over the last year.

It's hard to believe Pharmacy First launched a year ago and what an amazing service you have provided this year. 21,324 Pharmacy First patients were electronically transferred from GPs, with 17,500 patient consultations resolved in Community Pharmacy.

Over four thousand Patients referred into Community Pharmacy via 111 for the Pharmacy First service. Over three thousand Patients referred into Community Pharmacy for 'Urgent Medication Supply'. 15,000 Patients were assessed for the Hypertension Service. 1000 Patients needed ABPM Monitoring. 1168 Patient consultations were completed as part of the Community Pharmacy Contraception Service

As we are getting ready for our Christmas break -It is important to thank those teams who will be open on Christmas Day, Boxing Day, and New Years Day – many thanks to you for volunteering to open.

Some things to do before your teams enjoy some quality time off:

All Pharmacies -Please ensure your Business Continuity Plans are up to date, ensure all staff are aware of what to do in an emergency and please include contact details for organizations like Turning Point. Ensure staff have a copy to take home or know where your BCP is in your Pharmacy.

If your pharmacy is contracted to provide the specialist medicines service -Please ensure you have recently looked at the service spec, stock check what you have in stock matches the amount on the service spec and do not forget to date check and order anything that is missing or out of date.

Merry Christmas from Community Pharmacy Somerset