

Mandatory Workforce Survey

Complete by 11th December

The 2024 Community Pharmacy Workforce Survey, a mandatory requirement for all pharmacy owners, is now open until midnight on **11th December 2024**. The survey focuses on staffing numbers, including the number of full-time equivalents (FTE) and any vacancies in each of ten staff categories. A new question to capture the number of trained but unregistered pharmacy technicians has been added, while a previous question on the ease of filling vacancies has been removed. Pharmacy businesses can complete the survey online or, if appropriate, submit data via their head office. As with previous surveys, the data will be collected through two different methods: **Online or Via data collection at Head Office level through an Excel spreadsheet.**


The NHSBSA has sent emails to pharmacies (shared email account) asking them to complete the survey.

For those pharmacies that do not receive an email from the NHSBSA, i.e. multiple pharmacy groups, it is likely your head office will submit data on their behalf, but if there is any doubt, check with head office.

[Click here to go to the webpage](#)

Are you aged 16-25?
Do you have spots or acne?

Help us test whether a new website helps young people with acne – this can all be done on a smartphone!



What do I need to do?
Test a new acne website and answer some questions about your acne.

What's in it for me?
You'll have the chance to help improve acne care for young people across the UK. Plus, you could win 1 of 4,550 vouchers when finishing the study!


What is the website?
It gives lots of information about acne and features:

- Videos and stories from people with acne
- Product reviews
- Myths and facts
- Ways you can cope
- A guide to choosing acne treatments.

Find out the next steps on the other side of this leaflet.


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AcneCare Online 


What's involved in taking part?


Signing up is easy and won't take long. We'll guide you through the 3 simple steps and you can opt out at any time.



1. Complete a form to agree to take part


We'll ask you to complete a form to let us know you're happy to take part. Don't worry, you can change your mind at any time.


 5 mins



2. Fill in a questionnaire

We'll ask you to tell us a bit about you and your acne. We will check back in with you every 3 months with a few more questions.

 10 mins




3. Try out the new website


It will be decided randomly (by chance) whether you:

A - try the new website straight away, **OR**
B - try the new website after 12 months

Everyone can get their usual care too.

 12 months

Want to know more or sign-up?

 You can find more info at www.acnecare.org.uk/link

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our SOMERSET Together we care 

Going into Hospital?

 **Don't forget to put all your medicines in your green bag so you can keep taking them without delay.**

 **Please take all your medicines in the bottles or boxes they were supplied in.**

 **Have you had your medicines changed at out-patients or in hospital? Don't forget to tell your GP and Community Pharmacist.**

Thank you for your help!

